the SCRIPT

ITAA
INTERNATIONAL TRANSACTIONAL ANALYSIS ASSOCIATION

VOL. 48 NO. 2
FEBRUARY 2018

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ITAA Loses a Luminary: The Passing of Muriel James

by Robin Fryer



Muriel James, one of the most beloved and respected transactional analysts in the world, has died. The TA world mourns her passing, but at the same time, we are grateful for and celebrate all that Muriel has given to our community and the wider world.

Elsewhere in this issue of *The Script* you will find her official obituary, with details about her life in and beyond TA, as well as remembrances from ITAA members who recall her as a teacher, therapist, presenter, friend, colleague, and mentor. Here we want to acknowledge, in particular, her contribution to the ITAA as an organization.

Muriel was an early student, colleague, and friend of Eric Berne's. She became a member of Berne's San Francisco Social Psychiatry Seminars (which later became the International Transactional Analysis Association) in January of 1964. By November she had given her first TA presentation at the seminars, a tape on "Using Literary Material to Introduce Transactional Analysis"; it was described as "the first experience of the Seminars with the application [of] TA to a literary work." In August 1966 she became what was then called a "Special Member" in the field of education. At the fifth ITAA Summer Conference, in August 1967, Muriel presented a paper on "TA in Theology"

in which she discussed using TA in pastoral counseling. Later that year she again presented at the seminar on a "One Session Cure for Frightened Exam Takers" and a tape on "Teaching TA to Children."

Muriel went on to present, teach, and train all over the world. However, she is perhaps best known for her writing, which included coauthoring the iconic *Born to Win* with Dorothy Jongeward. Writing did not come easily to her, and Eric Berne played an important part in getting her started. In the April 2003 *Script* she described how she was rudely interrupted by someone as she was finishing a conference presentation on "The Cure of Impotency with Transactional Analysis," and Eric intervened. Later he said to her in a strong voice, "Muriel, get that published now and keep on writing." She incorporated him into her Parent ego state and went on to write 19 books, most of them on TA. She published the article on impotence in the first issue of the *Transactional Analysis Journal* (January 1971), and it was later among the 20 articles that were included in her volume of selected articles entitled *Perspectives in Transactional Analysis* published by the ITAA in 1998.



Muriel James (center, front row standing) at the 1975 European Conference in Villars, Switzerland

In addition to writing so many books and articles, Muriel helped others write in her roles as editor of both the *Transactional Analysis Journal* (1978-1979) and *The Script* newsletter (1977-1978). She also did two videos for the ITAA: "The Theory and Process of Self-Reparenting" and "Treatment of Ego State Boundaries" (1997).

Muriel held various positions in the organizational and political structure of the organization, first as a member of the ITAA Board of Trustees (1971-1975) and then as ITAA President (1980-1981). During her time as president, she encouraged exploration of the internationalism of TA and the ITAA. She always described herself as a "citizen of the world," and in the March 1980 *Script* she wrote, "I hope in the 1980s our organization will increase its concern for others with the clear



Muriel in India in 1980

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Newsletter of the International Transactional Analysis Association
5932 Corte Cerritos
Pleasanton, CA 94566-5880, USA
Fax: 925-600-8112
Email: info@itaaworld.org
Website: www.itaaworld.org

Editors: Laurie Hawkes and Steff Oates
Managing Editor: Robin Fryer
Desktop Publishing: lockwood design

Deadlines—15th of the month prior to the month of publication (e.g., 15 February for the March issue)

The Script (ISSN 0164-7393) is published monthly by the International Transactional Analysis Association. For information on membership, visit www.itaaworld.org or contact the ITAA at the above address.

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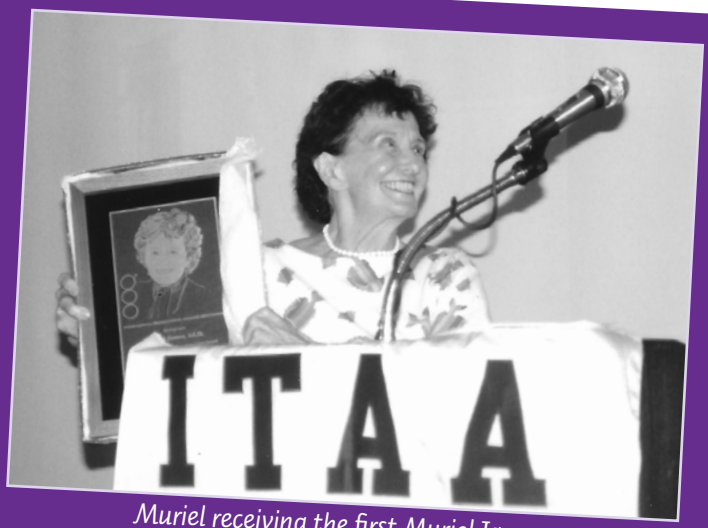
awareness that we are not just individuals. We are inextricably woven together."

Muriel attended the first European TA Conference in 1975 and then the first ITAA-EATA Summer Conference in Villars, Switzerland, in the summer of 1984. In August of 1984, she, along with Mary Goulding and others, organized the first conference of the USA TA Association. One reason USATAA was established was to dispel the image of ITAA as too USA-centered and to free the international association to turn more attention to worldwide TA issues. It was a development Muriel believed in deeply.

In 1983 Muriel was honored with ITAA's highest award, the Eric Berne Memorial Scientific Award, for her concept of self-reparenting. The work cited for that was her July 1974 *TAJ* article "Self Reparenting: Theory and Process."



Muriel receiving the first Muriel James Living Principles Award in 1994

In 1994, the ITAA established the Muriel James Living Principles Award to honor Muriel and her many contributions to transactional analysis and the TA community worldwide. The award recognizes ITAA members who have advanced the growth of transactional analysis, primarily by personal example as well as through contributions of an exceptional and lasting nature. This involves consistently living the principles of TA, modeling egalitarian relationships, and promoting an "I'm OK, You're OK" atmosphere in both professional and personal arenas. Muriel herself was the first recipient of the award.


Muriel James after receiving her 1983 Eric Berne Memorial Scientific Award. It is traditional after the EBMSA/EBMA ceremonies for a photo to be taken with the new honoree and any previous winners in attendance. The EBMSA winners shown here include (from left): Jack Dusay, Claude Steiner, Steve Karpman, Mary Goulding, Muriel, Richard Erskine, Fanita English, and Bob Goulding

In her message on learning of Muriel's death, ITAA President Diane Salters offered the following: "I write on behalf of the ITAA to express our deep sorrow at the death of Muriel James. We send our condolences to her family and friends and, indeed, to the whole TA community, who loved and appreciated her work. Muriel James was one of the great elders of TA, inspiring many to follow in her footsteps and providing a role model both in her doing and in her being. Muriel, you taught many of us, all over the world, to do just that . . . and now, on your death, we take your life in our arms with love, appreciation, and deep respect."

The ITAA and the global TA community would not be what it is today without Muriel's contributions, and we are grateful for all she gave and who she was. She will be greatly missed.

In Memoriam: Muriel James

by Ian James

Muriel James, a psychotherapist, educator, and bestselling author who wrote 19 books about subjects from personal growth to spirituality, has died. She was 100.

Muriel helped popularize the ideas and methods of transactional analysis, which were pioneered by her mentor, Dr. Eric Berne. She gained acclaim in the 1970s and 1980s through popular self-help books, including the bestseller *Born to Win: Transactional Analysis with Gestalt Experiments*, which she coauthored. She lectured to groups and conferences around the world about the concepts of "self-reparenting" and other approaches to psychotherapy and encouraged participants to come to grips with painful past experiences and become more aware of their behavioral "scripts."

Muriel advocated using simple methods to brighten the mood of others, such as giving an unexpected compliment or encouraging people to laugh "as an aid to breaking free." With her smile, energy, and infectious sense of purpose, she helped those she counseled to discover their positive qualities and find meaning to their lives. As she put it, "That's why I became a psychotherapist, to help people." She believed everyone has some positive qualities they may not have developed or negative qualities that may have overwhelmed them. She encouraged purposeful positive thinking, believing people can live happier lives by being aware of their internal conversations and turning those thoughts toward the positive.



Muriel James (photo courtesy of David Allen)

Muriel died peacefully in her sleep on 10 January 2018, in Pleasant Hill, California, where she had lived for the past 3 years. On this Valentine's Day, she would have been 101 years of age.

She was born Muriel Marshall in Berkeley, California, on 14 February 1917. Her father, John Albert Marshall, was a medical doctor and a captain in the U.S. Army. He was a professor of music, biochemistry, and dental pathology at the University of California. Muriel's mother, Hazel Knowles Marshall, was an internationally recognized concert pianist. Like her parents, Muriel had a love of music. As a teenager, she briefly performed as a singer with a band at the Fairmont Hotel in San Francisco until her father discovered her wayward ways.

Muriel grew up in San Francisco and lived in St. Francis Wood. She attended Lowell High School, from which she graduated in 1934. On 29

May 1934, she married Ralph Bertram McMurtry, with whom she had two children, Gail Ann and Duncan.

During World War II, she worked for the Red Cross teaching swimming safety for naval recruits on San Francisco's Treasure Island and first aid for the prison guards on Alcatraz Island. During the war she also worked in the Kaiser Shipyards in Richmond, California, as a safety inspector, joining other "Rosie the Riveter" women in performing tasks previously reserved for men.

After divorcing her first husband, Muriel in 1943 married Paul Wellesley James, a foreman at the Richmond Shipyards, with whom she had her third child, John.

After WWII, she worked as a secretary for the Montclair Presbyterian Church from 1951-1954.

Interested in history, religion, and education, Muriel enrolled at the University of California, Berkeley, in 1954, at the age of 37, graduating in just 3 years in 1957. She simultaneously attended the Church Divinity School of the Pacific (an Episcopal seminary) in Berkeley, where she earned a Bachelor of Divinity (B.Div.) degree, and thereafter attended the Pacific School of Religion in Berkeley, where she earned a Master of Divinity (M.Div.) degree. Later she earned a doctoral degree from the University of California, Berkeley, School of Education.

Muriel was ordained as a minister and began serving at a church in Orinda, California. In 1959, she founded the Laymen's School of Religion, which was an interdenominational school meant to bring together all religions to address their commonality rather than their differences. It was located in Berkeley, California.

In 1965, she married again, to Ernest Calvin Brawley, a California State Prison administrator.

Muriel was a strong advocate for women's rights and civil rights. In March of 1965 she joined demonstrators who marched with Dr. Martin Luther King, Jr., in Selma, Alabama.

In the late 1960s, she co-led teacher-student trainings in multicultural awareness at California high schools, seeking to help improve relations between black, white, and Latino students.

The idea for the book *Born to Win* grew out of Muriel's conversations with coauthor Dorothy Jongeward, who was also interested in transactional analysis, after they participated in a panel discussion at a YMCA meeting. When it was published in 1971, *Born to Win* became a bestseller and was praised for clear writing that brought helpful psychological tools to a broad popular audience. The book eventually sold more than 4 million copies and was used as a college textbook.

Muriel traveled widely to lead counseling sessions, train therapists, and deliver lectures to groups in countries such as Mexico, Japan, and India. She became president of the International Transactional Analysis Association.

In addition to *Born to Win*, James authored other popular psychology books, including *Born to Love* (1973), *Breaking Free: Self-Reparenting for a New Self* (1981), *It's Never Too Late to be Happy! Reparenting Yourself for Happiness* (1985), and *The Better Boss in Multicultural Organizations* (1991).

For many years, she led summer workshops and trainings at Lake Tahoe. She often worked together with her son John James, who was also a psychotherapist. They coauthored the book *Passion for Life: Psychology and the Human Spirit* (1991).

Strongly independent-minded, Muriel branched out to explore historical subjects in books such as *Hearts on Fire: Romance and Achievement in the Lives of Great Women* (1991) and *Religious Liberty on Trial: Hanserd Knollys, Early Baptist Hero* (1997).

She later moved to Walnut Creek, California, where she participated in a writers group and continued working on book projects. Into her 90s, she remained fascinated by spirituality, psychology, history, and genealogy. One of her last projects was to arrange for the publication of her grandmother Josephine Knowles' autobiographical manuscript about her experiences during the Klondike Gold Rush. The book, *Gold Rush in the Klondike: A Woman's Journey in 1898-1899*, was published in 2016.

Muriel was preceded in death by her husband Ernest, her older brother John "Jack" Albert Marshall, her younger sister Shirley Marshall, her daughter Gail Ann, and her son John. She is survived by her son Duncan M. James, as well as grandchildren and great-grandchildren. At Muriel's request, her family does not plan to hold a formal memorial service and will instead honor her memory in other ways.

Condolences may be sent to Muriel's grandsons Ian James (ianmjames@gmail.com) and Raymond Riddle (Riddleyou@verizon.net) and granddaughter Gabriella Schlesinger James (gabrilamuriel@gmail.com).

Those who wish to honor Muriel's memory with a charitable donation are encouraged to give to the ITAA Scholarship Grant Fund or the Authors Guild Foundation.

Remembering Muriel James

Muriel James was a wise and intuitive spirit embodied in a woman. I first met her when she was invited to give the keynote speech at a TA conference held at Cocoyoc, a beautiful hacienda close to Mexico City. One evening, she came to our Mexican dining group and said, "Hello, I'm Muriel James, I am 63 year old, do you mind if Ernie, my husband, and I join your table?" At that time I only knew that she was the coauthor of the book *Born to Win* and that my trainees had connected with Ernie, who was a fabulous man for conversation and spoke Spanish. Our dinner encounter ended up being a lovely, fun, and interesting evening.

The next day I attended a workshop led by Muriel in which she was seated on a table so she could make contact with everyone in the room—and there were a lot! After listening to her, I felt understood in my essence and transformed! I remember telling my partner at the time, Emilio, "Here is where I belong" because Muriel's words made sense to me. I felt that I had never really understood transactional analysis before, even though I was a Teaching Member in the Latin American TA Association (ALAT).

From then on, I worked with Muriel for mentoring, training, and supervision for several years, training with her and her son John James, who was also a loving and powerful trainer. I learned to replicate Muriel's techniques, and she supervised my work in Mexico and other countries, helping me adapt the ideas and methods to different cultures and diverse groups (e.g., using self-reparenting with a young female delinquent in jail). Muriel was good at recognizing and reinforcing the unique, healthy parts in each person, using spontaneity, play, and fun to promote personal development. She valued clear contracts as a way to help clients develop responsibility and personal power.



Gloria Noriega and Muriel James

During some difficult times in my life, I traveled to California for a week of personal therapy with Muriel. With her I learned to trust in myself, in my own thoughts and feelings, and to have the courage to be myself, beyond any psychological theory. Of course, I developed a strong positive transference with her (and sometimes a negative one), and on occasion I felt jealous when she was tender and loving with other people. This was useful because it helped me to understand my childhood needs, feelings, and longings while also discovering ways to develop my own Adult ego state. I understood that the "magic" of Muriel was that she gave me what I had been longing for over many years: protection in a reliable relationship where I could talk about my feelings without hurting anyone else.

I remember one time when I was in Lafayette, Muriel and I went shopping, and I found a beautiful sweater

embroidered with a lovable little house. I did not know whether to buy the sweater or not because it was expensive. Muriel told me, "Buy it!! The only thing you need is to add your light in this house." This was a powerful permission, and I still keep the sweater as a treasure. Muriel was a powerful role model for self-reparenting permissions.

Over the years we became friends. I kept in contact with Muriel by phone at least once a month. During her last years, I was able to stay in touch through the valuable help of our common friends, Inger Acking and Reiko True. They visited Muriel every 2 or 3 weeks and brought a computer so she and I could see each other and talk by Skype.

My feelings toward Muriel will always be of love and gratitude; she trusted in me and I responded. My gratefulness is also to Inger and Reiko, who made possible to keep in contact with Muriel beyond the geographical distance that separated us.

After her workshops in Lake Tahoe, when I was younger and often cried at the airport before departing, thinking that I would never see her again, Muriel told me, "You really never say good-bye to the people you love because they will always be with you in your heart." She was right. Muriel will forever and always be in my heart.

Gloria Noriega, Mexico

Muriel James was a beautiful spirit, scholar, and writer. Her nuanced simplicity was art in motion. A few years ago, I visited her in Walnut Creek with Inger Acking. As we chatted over dinner, I asked her advice for helping organizations thrive and "spread the TA word." Muriel thought for a while and then explained that awareness of the Parent ego states in an organization would be key to accomplishing both. She went on to say that the Parent ego state manifestations are central to the successes and failures of an organization. She maintained that curiosity, clear thinking, and enthusiasm coupled with Parent ego states analysis would be antidotal to the unproductive parental aspects of organizations, while adding generosity, care, and fun could promote growth. I thank Muriel for all she gave us.



Muriel with Janice Dowson in 2015

Janice Dowson, Canada

It is difficult to say only a few words about Muriel because she was so influential in my life and in the TA world. I have many fond memories of her. The first one that comes to mind is her as ITAA President at the Winter Congress here in San Antonio around 1980. She came to the banquet wearing a long yellow dress to commemorate the yellow rose of Texas and a cowgirl hat! Muriel was a great president for the organization. She asked Jonathan Wagner and me to cochair the membership committee, which she instituted after I suggested that we form a US organization so that the ITAA could become clearly the world TA organization and not a US-based one. Along with Mary Goulding, Muriel sponsored the first USATA Association conference in San Francisco in 1984, which was a great success and helped to establish the USA TA Association. Muriel, as we all know, was a prolific writer, and in addition to coauthoring *Born to Win*, she wrote many books on transactional analysis and other topics. For a while, she wrote almost one a year! She was an inspiring speaker and always invited the audience to a winner's OK-OK life and practice. Muriel was on my CTA board along with Fanita English and Mary Goulding, and I will always remember how she stroked my effective use of my Parent, Adult, and Child during the exam. She practiced what she preached: She was a great stroker. I have many memo-



Muriel in her cowboy hat at the 1980 San Antonio Winter Congress

ries of shared personal visits in her home in Walnut Creek and at Yosemite Park, where we spend four joyous days celebrating Mary Goulding's 70th birthday. My last visit with Muriel in her home was delightful; we went out to lunch with Reiko and Inger, who took me there, and she gave me a copy of her book *The TA Boss*. As I picture Muriel in my mind, I see a smiling, stroking, beautiful woman who was a great teacher, writer, and psychotherapist. I will miss her and will cherish these and many other fond memories and appreciations. She will live on through her many wise acts and writings she leaves behind.

Felipe Garcia, United States



Reiko True looks on while Janice Dowson holds the iPad so Muriel can talk to Gloria Noriega by Skype in 2015

Dear Muriel: More than 30 years ago, you came to Christchurch to bring us your message of self-reparenting, encouraging us to find positive role models to enrich our Parent ego states. We were delighted with the happy way you were teaching us. But for me, the best modeling came when, after the workshop, you needed to be hospitalized with a complicated fracture of your leg, and you remained thoroughly cheerful, lying in this medieval orthopedic ward, befriending bikies and gang members who were patients alongside you, reading biographies that Ernie found for you in the Women's Bookshop, and patiently waiting for the day you were considered well enough to fly home for surgery. Your comment, "But it's all so interesting!" stayed with me through future challenges. Thank you, dear Muriel.

Charlotte Daellenbach, New Zealand

My treasured memories about Muriel are the wonderful times we spent in her workshops, the workshops in Tahoe, and at her Lafayette house with the pool—not just what we learned, but the fun times we had together. Muriel was not only a great teacher for me but someone I had fun with, could confide in, and become reenergized by. What inspired me was her indomitable spirit and excitement about life and learning, despite the many challenges she faced throughout her life. She never lost her enthusiasm and compassion for others. Muriel taught me, through her own actions, that we are not at the mercy of the adversities that befall us but that we can make changes and be the winners in our lives.

Reiko Homma True, United States

Very few people touch many people's lives, even fewer have an impact that lasts a lifetime, and many fewer make such a difference with total humility and grace. Muriel James was one such person, a rare phenomenon who has had a large impact on my own life simply by coauthoring *Born to Win*. It is still my favorite book for personal growth and self-help, and I recommend it unequivocally to all beginners in transactional analysis. The simplicity of its language, the precision in its concepts, and the integrity in its spirit are profound. I did not know Muriel well personally, but on the few occasions when I met her at TA conferences, I experienced that simplicity and integrity in her very being. Her presence in itself was energizing and inspiring. Her contribution to transactional analysis is legendary, with little parallel among her peers. The stories about her reluctance to write and how Berne nudged her on and how she became the prolific writer she was were mythical during my initial TA training days.

It is sad to know that Muriel is no longer among us physically, but all transactional analysts will feel her loving presence in some form or another in their hearts and lives. My heartfelt pranams to Muriel, a rare gem whose light has touched all our lives!

C. Suriyaprakash, India



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Innovations in Transactional Analysis: Theory and Practice

by Bill Cornell

It has been more than half a century since Eric Berne began to develop transactional analysis; it has continued to flourish and is currently practiced by more than 10,000 professionals in many languages and cultures. Berne's own training and studies having been grounded in the ego psychology and object relations theories of his day, he sought to develop a deeply interpersonal approach to psychotherapy. He created a unique model of therapy that included both individual and group treatment. Significantly, Berne defined transactional analysis as a *social psychiatry*.

In framing transactional analysis as a social psychiatry, Berne sought to develop an innovative model of psychotherapy that reached beyond psychiatric and psychoanalytic consulting rooms into the places and ways in which people actually live their lives. One result of the broad, and rather idealistic, frame offered by Berne has been the evolution from TA as a model of psychotherapy into much broader fields of application, including counseling, organizational development, education, and coaching. Transactional analysis is taught and practiced worldwide, with the result that the complexities of intercultural variables are increasingly addressed in the TA literature.

"In framing transactional analysis as a social psychiatry, Berne sought to develop an innovative model of psychotherapy that reached beyond psychiatric and psychoanalytic consulting rooms into the places and ways in which people actually live their lives."

Berne founded the *Transactional Analysis Journal* shortly before he died. A constant innovator in his own work and writing, Berne's development of his thinking was cut short by his sudden and premature death. The evolution of transactional analysis theory was left to others. The *Transactional Analysis Journal* is approaching its 50th year of publication. For many years it served in ways to preserve and promote Berne's work. In recent decades, newer voices have emerged, challenging and extending Berne's work—in a return to the innovative spirit that fired Berne's own creative spirit. The transactional analysis literature is now deeply interdisciplinary, drawing on educational theories, systems and organizational perspectives, contemporary and relational models of psychoanalysis, attachment research, trauma-centered approaches, cultural studies, and, increasingly, empirical research.

This new book series, in conjunction with Routledge, is founded on the principle of the importance of open discussion, debate, critique, and experimentation as well as the integration of other models in fostering innovation in all the arenas of transactional analytic theory and practice: psychotherapy, counseling, education, organizational development, health care, and coaching. This series will be a home for the work of established authors and new voices. It is the aim of the series to foster serious scholarship within TA communities and to bring broader attention to the breadth and depth of transactional analytic theory and practice among related disciplines in the social sciences.

As the book series editor, I will actively solicit manuscripts from transactional analysts whose work is innovative, integrative, and challenging. It will be open to authors to submit scholarly manuscripts for consideration for inclusion in the series. There will also be the possibility of edited books comprised of selected articles from the *Transactional Analysis Journal* and other TA journals published by national and regional TA associations.

Bill Cornell is one of the coeditors of the Transactional Analysis Journal *and can be reached via email at wfcornell@gmail.com.*

Keeping In Touch

The Transactional Analysis Cumbrian Conference (TACC) will be held on 3 March 2018 at Newton Rigg College in Penrith, United Kingdom. The theme of this regional one-day conference is "Looking Backwards, Looking Forwards and the Maintenance of Clinical Boundaries." Ray Little will be the keynote speaker. His speech, two 2-hour workshops (one by Enid Welford and another by Andy Williams), and the closing plenary session will be streamed free online. Last year the conference livestream drew 150 delegates from around the world along with the 100 or so participants in person. The livestream is particularly valuable for trainees in countries without regular conferences. The free livestream will run from 09:30 – 17:00 GMT. For more information, visit www.tacumbria.co.uk . To sign up go here .

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New Trustees and Upcoming Election for Latin America Representative

The nominations are in for open positions on the ITAA Board of Trustees. Most positions were uncontested, so the following individuals will either join or return to the board following the Annual General Membership meeting this coming August: Elana Leigh, President-Elect (returning in a new position); Chitra Ravi, VP Operations; Steff Oates, VP Research & Innovation; Thorsten Geck, VP Professional Standards (returning); John Oates, Treasurer; Michael Harsh, North America representative (returning); and Alex van Oostveen, Africa representative (returning). Since there were two nominees for the Latin America representative—Rosario Chávez and Michelle Thomé—there will be an election for that position (only members of that region will vote). The statements and photos of all nominees and details about the upcoming election will be published in the March issue of *The Script*.

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